



REFUND POLICY

EVENT CANCELLATIONS

If an event is **cancelled**, you will receive a **full refund** for the ticket price paid. Refunds are typically issued once confirmation is received from the event organiser or supplier.

RESCHEDULED EVENTS

If an event is **rescheduled**, your ticket will remain **valid for the new date** in accordance with organiser policies and our Terms & Conditions.

INABILITY TO ATTEND

If you are unable to attend the event, TT Supply will help you **resell your tickets** through our network and confirm the resale value before processing payment.

REFUND PROCESSING

Refunds are normally processed within 5–10 working days to your original payment method after confirmation.

LIMITATIONS

Refunds are not provided for changes in personal preference, travel issues, or external disruptions unless the event itself is cancelled.

CONTACT

For refund or resale assistance, please email sales@ttsupply.co.uk or message us directly on WhatsApp for the quickest reply.

